# How Can mediation help?

Mediation is a confidential process that brings all parties in a dispute together with an equal voice.

Any agreement reached will be balanced and more likely to succeed.

### Is mediation for me?

Mediation is a process available to all individuals and organisations that find themselves in dispute.

## How much will it cost?

There is normally a cost for the mediators time. However in some circumstances our funding bodies may meet this cost. In respect to our training programme, costs can be negotiated with respective groups.

# How long will it take?

Mediation is usually a quicker process than litigation with meetings held at a time and place convenient to all.

## What to do Next?

For further information or to arrange an appointment contact:-

#### Michael Barr Mediation Service Co-ordinator

Tel:- 02871 369206 Fax:- 02871 377009 Mobile:- 07842402548

Email:- michaelbarr@peaceprg.co.uk

#### Peace and Reconciliation Group 18/20 Bishop Street L'Derry BT48 6PW

Opening Hours Monday - Thursday 9.00 - 4.30 Friday - 9.00 - 3.00

PEACE AND RECONCILIATION GROUP MEDIATION SERVICE



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Peace and Reconciliation Group





## What does the Mediation Service Offer

The P.R.G. Mediation Service provides a comprehensive mediation service and complete conflict management training programme, from our offices, at 18/20 Bishop Street, L'Derry (elsewhere by arrangement)

## **The Mediation Service**

Mediation is a process that helps people, in dispute, have a difficult conversation with each other.

In the first instance we will meet with each party to gain an understanding of the issues and further explain what is expected during a mediation session.

Once it is agreed to continue the mediator will:

- Design the appropriate process
- Help set the ground rules and prepare the parties for mediation
- Conduct the mediation as agreed
- Help draw up a list of any agreements reached that will then be signed and given to the participants
- Followup and evaluate

### The Benefits of Mediation

- Mediation is usually quicker and more cost-effective than other forms of resolution.
- Mediation gives the parties control over the eventual agreement
- The strength of disputants reaching their own agreement is that it is more likely to succeed than imposed solutions.
- Mediation can take place at any stage of the dispute including prior to initiating court proceedings and might even avoid the need to go to court.
- Mediation is carried out on a "without prejudice" basis. That means it cannot be used in any further legal proceedings
- Mediation focuses on positive agreements and how to achieve better working relationships.
- Mediation can help to reduce tension, anger and misunderstanding between disputing parties.



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**Mediation Service** 

### **Our Mediators**

PRG mediators are carefully selected and trained within our programmes to an advanced level. They come from a variety of backgrounds and bring with them experiences of various types of mediation gained with other organisations and their personal practice.





Michael Doherty Director PRG Michael Barr Mediation Service Co-ordinator

# Training

All our non-accredited programmes can be tailored to meet the needs of any organisation, business or individual. The accredited courses give the participant a recognised qualification.

> Visit the P.R.G. website www.peaceprg.co.uk